



Article 13a Contact List

[Version 1.1, January 2012]

DOCUMENT HISTORY

Date	Version	Modification	Author
21/11/2011	0.1	Create	MD
22/11/2011	0.2	Added BE, DK, GR, IE, LU, MT, SK, SI	DL
01/12/2011	0.3	Added PT, update LT	DL
08/12/2011	0.4	Added LV, SE	DL
09/01/2012	1.1	Added FI, added portal address	MD

Template for further reports and deliverables

About ENISA

The European Network and Information Security Agency (ENISA) is a centre of network and information security expertise for the EU, its member states, the private sector and Europe's citizens. ENISA works with these groups to develop advice and recommendations on good practice in information security. It assists EU member states in implementing relevant EU legislation and works to improve the resilience of Europe's critical information infrastructure and networks. ENISA seeks to enhance existing expertise in EU member states by supporting the development of cross-border communities committed to improving network and information security throughout the EU. More information about ENISA and its work can be found at www.enisa.europa.eu.

Contact details

For contacting ENISA or for general enquiries about ENISA's resilience and CIIP activities, please use the following details:

- E-mail: resilience@enisa.europa.eu
- Internet: <http://www.enisa.europa.eu>

For questions related to Article 13a, please use the following details:

- E-mail: marnix.dekker@enisa.europa.eu, dimitra.liveri@enisa.europa.eu

Legal notice

Notice must be taken that this publication represents the views and interpretations of the authors and editors, unless stated otherwise. This publication should not be construed to be a legal action of ENISA or the ENISA bodies unless adopted pursuant to the ENISA Regulation (EC) No 460/2004 as lastly amended by Regulation (EU) No 580/2011. This publication does not necessarily represent state-of-the-art and ENISA may update it from time to time.

Third-party sources are quoted as appropriate. ENISA is not responsible for the content of the external sources including external websites referenced in this publication.

This publication is intended for information purposes only. It must be accessible free of charge. Neither ENISA nor any person acting on its behalf is responsible for the use that might be made of the information contained in this publication.

Reproduction is authorised provided the source is acknowledged.

© European Network and Information Security Agency (ENISA), 2011

Table of Contents

Table of Contents	4
1 Introduction	5
2 Publishing and updates	5
3 Contact list 2012	5
Austria	5
Belgium	6
Bulgaria	6
Cyprus.....	6
Czech Republic	7
Denmark.....	7
ENISA.....	7
Germany.....	8
Greece	8
Ireland	8
Latvia	9
Lithuania.....	9
Luxemburg	9
Malta	10
Netherlands.....	10
Portugal.....	10
Romania	10
Slovak republic	11
Slovenia	11
Sweden.....	11
United Kingdom	11

Template for further reports and deliverables

1 Introduction

This document contains contact details of competent national regulatory authorities (NRAs) to contact NRAs in other EU member states in case of significant cross-border incidents as described in Article 13a of EU directive 2009/140/EC.

ENISA updates this contact list and distributes it to NRA's, as part of a number of activities aimed to provide guidance to the EU Member States regarding the implementation of Article 13a of EU directive 2009/140/EC.

For questions or remarks about this document see the contact information for ENISA in the list below.

2 Publishing and updates

ENISA publishes this contact list as a PDF, in two ways:

- The contact list is published in ENISA's resilience portal:
<https://resilience.enisa.europa.eu/article-13/contact-list/contact-list>
An account for ENISA's resilience portal can be obtained by sending an email to resilience@enisa.europa.eu.
- The contact list is sent to the NRAs in the different member states.

It is the responsibility of the NRAs in the different member states to ensure that the updated contact list is distributed to the persons responsible for notifying other NRAs about cross-border incidents.

To take into account changes in contact data, an NRA may specify more contact points and for instance indicate a validity period.

In case of unforeseen changes to the contact data, NRAs should inform ENISA by sending an email (see contact details below).

In principle the contact list is published at the beginning of the year, but in case of changes ENISA will send updates to the NRAs.

3 Contact list 2012

The contact list contains for each¹ EU member state the full name of the NRA responsible for implementing the provisions of Article 13a, and one or more points of contact designated by the NRA, to receive notifications about cross-border incidents.

Austria

Organisation

Rundfunk und Telekom Regulierungs-GmbH

A-1060 Wien, Mariahilfer Straße 77-79, Austria

<http://www.rtr.at/>

¹ In the current version some countries are missing, namely EE, FR, HU, IT, ES, PO.

Contacts

- Ulrich Latzenhofer, +43 1 58058 207, ulrich.latzenhofer@rtr.at
- Kurt Reichinger, +43 1 58058 300, kurt.reichinger@rtr.at

Belgium

Organisation

Belgian Institute for Postal services and Telecommunications

Boulevard du Roi Albert II/ King Albert II Laan, 35, Ellipse Building C, B 1030
Bruxelles/Brussel, Belgique/Belgie

<http://www.bipt.be>

Contacts

- Ducobu Martine,+ 32 (0)2 226 87 68, Martine.ducobu@bipt.be
- Van Roy Stéphane,+32 (0) 226 88 58, Stephane.van.roy@bipt.be

Bulgaria

Organisation

Communications Regulation Commission

www.crc.bg

Contacts

- Mr. Danail Nikolov, +359 2 949 2752, dnikolov@crc.bg
- Mrs. Nadezhda Tsanova, +359 2 949 2744, nzanova@crc.bg

Cyprus

Organisation

Office of the Commissioner of Electronic Communications and Postal Regulation

OCECPR, 12 Helioupoleos Street, 1101 Nicosia, Cyprus

Tel: +357 22 693 000

www.ocecpr.org.cy

Contacts

- Costas Efthymiou, +357 22693169, costas.efthymiou@ocecpr.org.cy
- Antonis Antoniadis, +357 22693115, antonis.antoniadis@ocecpr.org.cy

Template for further reports and deliverables

Czech Republic

Organisation

Czech Telecommunication Office
Sokolovská 219, 199 00 Praha 9, Cech Republic
www.ctu.cz

Contacts

- Ing. Oldřich Vykopal, +420 224 004 718, +420 773 604 791, vykopalo@ctu.cz
- ... , +420 224 004 111, podatelna@ctu.cz

Denmark

Organization

Ministry of Defence, Project Office for Cyber Security, Holsteinsgade 63, DK – 2100 Copenhagen

Contacts

- Henriette Vignal-Schjøth, +45 7231 9329, hvs@itst.dk
- Jesper Thisted, +45 4078 7104, jeps@govcert.dk

Remarks

Please, send messages to both contact 1 and 2 until further notice when informing Denmark about e.g. security breaches.

ENISA

Organisation

European Network and Information Security Agency (ENISA)
www.enisa.europa.eu

Contacts

- Marnix Dekker, Dimitra Liveri, article13@enisa.europa.eu

Finland

Organisation

Finnish Communications Regulatory Authority - FICORA
Postal address: P.O. Box 313, FI-00181 HELSINKI, Finland

Contacts

- CERT-FI, +358 9 6966 510 (office hours), +358 44 012 0123 (24/7), cert@ficora.fi.

Remarks

PGP keys can be found at: <http://www.cert.fi/en/activities/contact/pgp-keys.html>.

Germany

Organisation

Bundesnetzagentur (Federal Network Agency)

Talstr. 34 – 42, 66119 Saarbruecken

www.bundesnetzagentur.de

Contacts

- Section 17, phone 00 49 681 9330 445, pia.falk@bnetza.de (secretariat)

Remarks

Temporary; final contact details will follow.

Greece

Organisation

Hellenic Telecommunications and Post Commission (EETT),

60, Kifissias Avenue, GR-15125, Maroussi, Greece

www.eett.gr

Contacts

- Ms Eleni Vytogianni, +30 210 6151133, evytogianni@eett.gr
- Ms Sofia Fragouloupoulou, +30 210 6151174, sfragou@eett.gr

Remarks

In case of e-mail communication, please contact both.

Ireland

Organisation

Commission for Communications Regulation - ComReg

Template for further reports and deliverables

Abbey Court, Irish Life Centre, Lower Abbey St, Dublin 1, Ireland.

www.comreg.ie

Contacts

- Paul Conway, +35318049761, paul.conway@comreg.ie
- Neil Redmond, +35318049713, neil.redmond@comreg.ie
- Switchboard, +35318049600

Latvia

Organisation

Information Technologies Security Incident Response Institution

www.cert.lv

Contacts

- Baiba Kaskina, baiba.kaskina@cert.gov.lv, +371 67085858

Lithuania

Organisation

Communications Regulatory Authority of the Republic of Lithuania.

Algirdo Str. 27A, LT-03219 Vilnius

www.rtt.lt

Contacts

- cert@cert.lt, +370 5 2105679

Luxembourg

Organisation

Institut Luxembourgeois de Régulation,

45 Allée Scheffer L-2922 Luxembourg

Phone: +352 45 88 45 1, Fax: +352 45 88 45 88

www.ilr.public.lu

Contacts

- Mr. Guy Hoffmann, guy.hoffmann@ilr.lu
- Mr. Tom Mannes, tom.mannes@ilr.lu

Malta

Organisation

Malta Communications Authority
www.mca.org.mt

Contacts

- Steve Agius, steve.agius@mca.org.mt, 00356 99421160
- Roderick Marmara, roderick.marmara@mca.org.mt, 00356 79040474

Netherlands

Organisation

Radiocommunications Agency
www.agentschaptelecom.nl

Contacts

- Simon van Merkom, +31 6 1137 6498, s.a.vanmerkom@minez.nl
- Suzan van Essen, suzan.vessen@agentschaptelecom.nl

Portugal

Organisation

ICP-ANACOM
Av. José Malhoa, 12; 1099-017 Lisboa; Portugal
www.anacom.pt

Contacts

- Manuel Pedrosa de Barros, +351 214340850, manuel.barros@anacom.pt

Romania

Organisation

National Authority for Management and Regulation in Communication of Romania (ANCOM), 2 Delea Noua Street, Bucharest 3, Romania
www.ancom.org.ro

Contacts

- Costin Masiliev, +40 372 845 310, costin.masiliev@ancom.org.ro
- Florin Dragomir, +40 372 845 313, florin.dragomir@ancom.org.ro

Template for further reports and deliverables

Slovak republic

Organisation

Telecommunications Regulatory Authority of the Slovak Republic
www.teleoff.gov.sk

Contact

- Ladislav Brychta, +421 25788 1455, ladislav.brychta@teleoff.gov.sk

Slovenia

Organisation

Post and Electronic Communications Agency of the Republic of Slovenia,
Stegne 7, 1000 Ljubljana, Slovenia

Contact

- Urban Kunc, +386 1 5836316, urban.kunc@apek.si

Sweden

Organisation

Swedish Post and Telecommunication Authority
www.pts.se

Contacts

- Duty Officer (on call 24/7), tib@pts.se, +46-761-259950
- Incident reports mail box, incidentrapport@pts.se
- Patrik Bystedt, Head of the Security and Addressing section, patrik.bystedt@pts.se, +46-8-6785771

United Kingdom

Organisation

Ofcom
Riverside House, 2a Southwark Bridge Road, London SE1 9HA, UK
Tel: 020 7981 3000

www.ofcom.org.uk

Contacts

- Ben Willis, +44 (0)20 7783 4681, ben.willis@ofcom.org.uk



P.O. Box 1309, 71001 Heraklion, Greece
www.enisa.europa.eu